

Effective August 30, 2017:

Changes to Lab Services

If you do not have insurance and you are on our sliding fee scale:

- You will see no changes to your lab services. They will continue to be free.

If you have Private Insurance, Medicaid, or Medicare:

- University Hospitals (our lab provider) will bill your insurance for any lab work you receive at Circle Health Services.
- If your medical plan requires you to pay part of the lab costs (a copay), or if you have a deductible, you may receive a bill from University Hospitals for the amount you owe for lab services.

If you receive a bill that you cannot pay:

- Please call *Fatima Warren, Chief Operating Officer, at 216-707-3409.* We will help you set up a payment plan or apply for a hardship waiver.
- *Please do not ignore the bill!*
- Call us as soon as possible so we can work with you to resolve the issue.