

## Contact Us

### Medical Services & Teen Clinic

- ◆ Appointment line: (216) 721-4010
- ◆ After hours, call the above number and listen to the instructions.

### Dental Services

- ◆ Appointment line: (216) 707-3419

### HIV Services

- ◆ Appointment line: (216) 707-3452

### Behavioral Health Services

- ◆ Counseling/psychiatric inquiries: (216) 707-3500 ext. 1626
- ◆ Substance Abuse Treatment appointment line: (216) 707-3500 ext. 1709
- ◆ [bhintake@circlehealthservices.org](mailto:bhintake@circlehealthservices.org)
- ◆ Victims of Crime Help: (216) 707-3406

### After~Hours Patient Line\*

Call for urgent medical, behavioral health & dental questions or needs

- ◆ (216) 707-3510\*
- ◆ My Chart\* available

\*For ESTABLISHED PATIENTS only; phone # active only when the clinic is not open

### Fax

- ◆ Main: (216) 721-2431
- ◆ Medical Records: (216) 721-5517

### Support Circle Health Services ~ Volunteer or Donate Today

Interested in volunteering?

[dkorn@circlehealthservices.org](mailto:dkorn@circlehealthservices.org)  
(216) 707-3438

Donations are welcome and greatly appreciated to help us in our mission to care for the underserved.

## Our Mission

Circle Health Services' mission is to address vital community health needs by providing high quality health care and related services to individuals and families, regardless of their ability to pay, and by advocating for policy changes that promote greater access for the underserved and improved community-wide health and wellness outcomes.

## Our Facility

The Free Medical Clinic of Greater Cleveland was established as a hotline in 1970 by a small group of people concerned about the health and welfare of young adults, but it quickly transformed to a clinic serving the health needs of the community. Since its founding, The Free Clinic has grown from a small clinic based in a rented house to a community health center occupying a 34,000 square foot building with more than 70 employees and 500 volunteers. The facility, recently renamed **Circle Health Services**, is located in University Circle, and is equipped with 18 exam rooms, 5 dental chairs, multiple group and individual therapy rooms, and an in-house pharmaceutical dispensary.



## Connect With Us



Circle Health Services  
*The People's Clinic* †

*A Community Health Center*

# Services and Hours



12201 Euclid Avenue  
Cleveland, Ohio 44106  
(216) 721-4010



[www.circlehealthservices.org](http://www.circlehealthservices.org)  
[info@circlehealthservices.org](mailto:info@circlehealthservices.org)

## Medical Services

### Adult and Pediatric Primary Care

- ◆ Monday - Friday 9:00am - 5:00pm
- ◆ Monday & Thursday 5:00 - 8:00pm
- ◆ Routine, urgent, same-day, and new patient appointments available daily
- ◆ General medical services, specialty clinics, annual exams, chronic care (obesity, diabetes, high blood pressure, high cholesterol, asthma), women's health, work physicals, STD testing and treatment, birth control, emergency contraception

### Walk-in Clinics (call or see website for dates)

Two Saturdays a month: doors open at 8:30am (CWRU Student-Run Clinic)

- ◆ No appointment needed; first come, first served
- ◆ Acute care only—STDs, coughs, colds, sore throat, sinus symptoms, pink eye, work physicals, rash, UTIs, stitch removal, pregnancy tests, earaches & ear wax removal

### Walk-in Urgent Clinics (ages 3 and older)

Acute care only (see website for details)

- ◆ Wednesday 11:00am - 3:30pm
- ◆ Thursday 9:00 - 11:30am

### Teen/Reproductive Health Clinic

- ◆ Monday & Tuesday: walk-ins are welcome starting at 1:30pm
- ◆ General medical services
- ◆ Education, prevention and testing for HIV and STDs
- ◆ Women's health, including annual exams and pap smears, birth control, pregnancy testing, family planning services and counseling, emergency contraception

*Non-English speaking patients may request translation services when scheduling an appointment.*

## Dental Services

### Adult Restorative Care Clinic

- ◆ Monday, Tuesday, Friday 9:00am - 3:00pm
- ◆ Wednesday, Thursday 9:00am - 8:00pm
- ◆ All visits by appointment only
- ◆ Exams, cleanings, fillings and root canals

### Adult Extractions

- ◆ By appointment only
- ◆ Evenings starting at 4:30pm; weekdays vary. Call for an appointment.
- ◆ Two Saturdays a month, usually the 2nd and 4th (call or see website for dates)

## Behavioral Health Services

### Mental Health

- ◆ Monday - Friday 9:00am - 5:00pm, evening hours available upon request
- ◆ Generally, by appointment only
- ◆ Individual, group therapy, relationship counseling, family therapy and psychiatric services
- ◆ All new clients complete an intake appointment prior to receiving services.

### Drug & Alcohol Treatment

- ◆ Monday - Friday Assessments
- ◆ By appointment only
- ◆ Intake process prior to treatment.
- ◆ Assessment and individual counseling offered from 10:00am - 7:00pm
- ◆ Intensive outpatient treatment offered Monday, Wednesday and Thursday from 1:00 - 4:00pm or 6:00 - 9:00pm
- ◆ Non-intensive outpatient treatment offered Monday and Thursday from 1:00 - 3:00pm or 6:00 - 8:00pm

## HIV Services

### HIV Testing Program

- ◆ Monday - Thursday, 1:00 - 7:00pm
- ◆ No appointment necessary
- ◆ Anonymous and confidential rapid blood test available

### HIV Treatment Services

- ◆ Monday - Friday
- ◆ Routine and urgent medical, dental, counseling, case management and education services
- ◆ PEP and PREP available

### Syringe Exchange Program

- ◆ Monday - Friday

### Van Exchanges

- ◆ 9:00am - Noon at 3305 W. 25th St.
- ◆ 1:00 - 3:00pm at E. 83rd and Cedar Ave.

### Free Clinic Walk-in Exchanges

- ◆ Monday - Thursday, 11:00am - 7:00pm; Friday, 10:00am - 5:00pm
- ◆ Exchange used syringes 1-for-1 for unused sterile syringes
- ◆ Health education and safe kits provided
- ◆ Referrals to Free Clinic programs or community agencies for services

### Project DAWN

#### Deaths Avoided with Naloxone

- ◆ Tuesdays: Noon - 4pm
- ◆ Fridays: 1:00 - 5:00pm
- ◆ Walk-in; no appointment necessary
- ◆ A community-based drug overdose prevention and education project
- ◆ Participants receive training on recognizing overdose symptoms and administering medication (Naloxone) to reverse the effects of an opioid (heroin & some prescription pain pills) overdose
- ◆ Free training, medication and kits given to individuals at risk of opioid overdose